



# Ontario's Rehabilitation Experts for Brain Injury and Spinal Cord Trauma

## Specialized Rehabilitation Services for Patients and Their Caregivers

- We care passionately about helping survivors and take a best-in-class approach.
- We have experience helping thousands of people on their rehabilitation journey.
- We connect you to the right Support Worker that will help you mentally cope and physically navigate your recovery.
- Our team is caring, respectful and empathetic.
- Our family-oriented approach allows us to meet the unique needs of every client we serve and their families, whether it be in the home, the hospital or the community.
- Our team of associates includes 22 different types of language speakers.

## Rehabilitation Experts for Your Personalized Needs

### Rehabilitation Support Workers

(RSWs) are professional rehabilitation facilitators that work one-on-one with clients to meet rehabilitation plan objectives. They provide a client-centred service in emotional support, cognitive and functional programming.

### Social Work Associates

Provide psychosocial support, psychoeducation & community liaison to individuals, couples and families. We offer assessment & treatment that is client-centred & strength based, using evidence-based best practice treatment modalities.

### Personal Support Workers

(PSWs) help to provide personalized day-to-day task support in the home and community, enabling clients to get daily routines back on track, so they can focus on their recovery and participate in life as independently as possible.

### Respite Care Associates

(RCAs) offer caregiver support and relief, patient engagement and varied levels of support from basic supervision to assistance with complex medical and emotional needs, allowing caregivers to get support, peace of mind and time for themselves.

### Pediatric Support Workers

are specifically educated and trained in child development, ABI and spinal cord injury. They engage clients throughout their childhood to ensure that suitable care is provided at each developmental stage and families have a peace of mind.

### Behaviour Therapists

(BTs) provide assessment, programming, and treatment to brain injury clients who require more specific help moving towards goals again.

# Choose the Rehabilitation Experts



**Heather Hartfield** | Regional Coordinator | **Niagara & GTA West**

Heather is experienced in home, community and institutional settings in working with clients of all ages with acquired brain injury, spinal cord injury, chronic pain, and developmental delays. She is passionate, dedicated, and through consistent review and coaching, Heather ensures that quality client care is always delivered.



**Ann Marquis** | Regional Coordinator | **Eastern Ontario**

Ann has over 30 years of experience in social services, with 17 years exclusively in the field of acquired brain injury. She has a diverse background in mental health, child welfare, management and community rehabilitation. Ann's broad range of clinical knowledge and education provides her team and clients with unparalleled support.



**Annette Peddle** | Regional Coordinator | **Barrie and GTA North**

Annette has over 20 years experience helping people with acquired brain injury. She is dedicated to providing the best rehabilitation support for her clients. Annette's experience enables her to empathize and understand clients needs.



**Dana Kinchen** | Regional Coordinator | **Southwestern Ontario**

Dana has over 15 years experience providing personal health services to people of all ages. She continuously strives for quality and client centered care through continuous education, seminars, conferences and training in acquired brain and spinal cord injury. With a passion for helping people, Dana's approach delivers a positive impact on her clients and team.



**Toni Redfern** | Regional Coordinator | **Peterborough & GTA East**

Toni has been a frontline healthcare worker for over 10 years and most recently a Healthcare Administrator for a very complex client. With experience working with Acquired Brain Injury, Dementia, Alzheimer's, stroke and medically fragile Deaf clients of all ages. Toni takes pride in providing exceptional care and dedication with compassion and understanding to clients.